

RALPH CHRISTIAN ORTIZ

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github.com/rcortiz • rcortiz-v2.vercel.app

WORK EXPERIENCE

GMA New Media Inc., Quezon City • Software Developer (React)

Sep 2023 — Present

- Designed and delivered a Minimum Viable Product (MVP) custom plugin and backend API under Shopify Ecommerce platform that accommodates same-day deliveries via Grab Express API integration.
- Enhanced existing Shopify theme-based websites and developed new functional features based on client specifications and requirements.
- Provided deployment assistance for a multi-connected system architecture consisting of web frontend, backend API, and admin CMS across multiple servers.
- Developed a functional CMS boilerplate system featuring multiple reusable modules for frontend website creation using React and Node.js stack.

Tools: React, Next.js, Vue.js, Express.js, Node.js, GraphQL, AWS, Docker, Shopify

MedGrocer, Makati City • Software Developer (React)

Jan 2023 — Aug 2023

- Maintained and developed system features for online pharmacy platforms and clinic management services across multiple client accounts.
- Successfully resolved over 150 reported system bugs leading to improved core functionality and better user experience.
- Rebuilt a website using Next.js, Airtable CMS, GraphQL, and custom in-house component library to improve performance and ensure better accessibility for users with disabilities.

Tools: GatsbyJS, Next.js, Bulma, Tailwind CSS, GraphQL, Airtable, Zendesk, Firebase

DXC Technology, Quezon City • Functional Consultant (SAP)

Jul 2021 — Dec 2022

- Resolved over 200 critical SAP batch job issues, reducing system downtime and ensuring uninterrupted business operations for global clients.
- Partnered effectively with local and offshore teams to troubleshoot complex system issues, particularly during high-priority business cycles.
- Regularly monitored automation scripts and SAP scheduled background jobs, achieving 90% improved efficiency and ensuring early detection of issues before business-wide impact.
- Facilitated comprehensive knowledge transfer sessions to enhance new team member onboarding and smooth team transitions.
- Documented multiple critical entries in the team's runbooks, writing up clear solutions for major issues and making troubleshooting much easier.

Tools: SAP GUI 7.70, SAP HANA, Tidal Automation, ServiceNow

SKILLS

Frontend UI Components: Bulma, Shadcn, Bootstrap, Tailwind CSS, Styled components, Framer Motion

Frameworks & Libraries: React, React Native, Next.js, Gatsby, Remix, Zustand

Backend Development: Express.js, Node.js, GraphQL

Version Control: Git, Git Flow, GitHub, Gitlab, Bitbucket

Database & ORM: MySQL, PostgreSQL, MongoDB, Prisma, Drizzle

Tools & Platform: Vercel, Netlify, Heroku, Docker, Storybook, Contentful, Sanity, Shopify

PROJECTS

[Portfolio v2](#) — Personal website rebuilt with a modern tech stack for better maintainability.

May 2024

- Integrated Firebase Firestore as a cloud CMS to enable dynamic updates to portfolio content (projects, experiences), reducing manual updates and improving site maintainability.
- Configured structured Firestore collections and integrated them into a Next.js frontend, enabling real-time content rendering.

Tools: Next.js, Firebase, Tailwind CSS, Shadcn

[Immortal GG](#) — Real-time player leaderboard and stats tracker for Dota 2.

May 2024

- Used GraphQL to efficiently fetch and structure large datasets, improving load times and data rendering.

Tools: Next.js, Typescript, Tailwind CSS, DaisyUI, GraphQL

[Cabanatuan Finest Longganisa](#) — E-commerce website for a local longganisa business store.

May 2024

- Built a responsive digital storefront for a local longganisa brand, allowing customers to explore product offerings, browse updated catalogs, and access essential business information.
- Integrated Sanity CMS to let the user dynamically manage and update content ranging from sections, product catalog, navigation menus, and pages of a website.

Tools: Next.js, Typescript, DaisyUI, Tailwind CSS, Sanity

EDUCATION

Adamson University (AdU), Manila City — BS Computer Engineering